

FAQ

We have listed a number of typical questions that we are asked below. However if you did not see your question answered here and wish to ask us a question, please call us at 720-207-2806

- [Do you provide onsite training?](#)
- [Is there a setup fee?](#)
- [Can I get my existing data into the system?](#)
- [Where is the system located?](#)
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Do you provide onsite training?

Yes, this is provided at a price of \$700 per day plus expenses.

Is there a setup fee?

Yes, the setup fee ranges from \$350 to \$2,000 depending on the requirements.

Can I get my existing data into the system?

Yes, this is usually not an issue. This is included in the setup fee.

Where is the system located?

There is actually many servers involved in the infrastructure. Some of these are dedicated to specific tasks. To improve performance the servers are located throughout the USA.

Is my data secure?

Yes, all data is stored in a secure certified data center that is under strict security and surveillance and each of our customer has their own set of data tables.

Can we use the system for just the Summer?

Yes, we can your administrative site on hold but there is a small annual fee for reactivation each year.

Is there any long term commitment needed?

No, after setup fee you can cancel at any time but you won't because you'll love what the software can do for you.

Can this application integrate with our existing club management software?

Yes, call us to discuss which software you use – we have a number of ways of integrating.

Can this integrate with our existing website?

Absolutely, either as a simple url added to your current site or with more customization to sync

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current user names and passwords.

How much does the system cost?

The monthly price typically ranges between \$100 to \$450 a month based on the different options selected and the number of courts.

What does SAAS stand for?

SAAS stands for Software As A Service.

Do I need to install any software?

No, this is a completely hosted SAAS application but you do need a fast internet connection.

How long does setup take?

It can take as little as a week and is dependent on the number of modules needed.
